

CMSP Letter No.: 15-02
Issue Date: March 3, 2015

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: NEW TPA - MEMBER TRANSITION NOTICE

As a reminder, Advanced Medical Management, Inc. (AMM) will serve as CMSP's new Third Party Administrator (TPA) for dates of service beginning April 1, 2015. Anthem Blue Cross will continue to provide CMSP administrative services for dates of service through March 31, 2015. AMM's new administrative responsibility will affect the authorization of CMSP medical and dental services and the processing and payment of CMSP claims beginning April 1, 2015. MedImpact continues as CMSP's Pharmacy Benefits Administrator.

Today, CMSP mailed the attached member notice about the transition to currently enrolled CMSP members. The notice, printed on green paper, included both English and Spanish versions. Please review the attached notice and share the information with your staff.

Finally, CMSP will conduct training webinars to inform county staff about the transition from Anthem Blue Cross to AMM on Tuesday, March 10th at 1:00 PM and Thursday, March 19th at 10:00 AM (the same material will be covered at each session). Counties can register for the trainings at <https://cmspcounties.webex.com>. Please note, AMM will conduct separate trainings for providers.

If you have any questions about this letter please contact Alison Kellen, Program Manager at (916) 649-2631 ext. 19 or akellen@cmspcounties.org.

Sincerely,



Kari Brownstein
Administrative Officer

Attachment

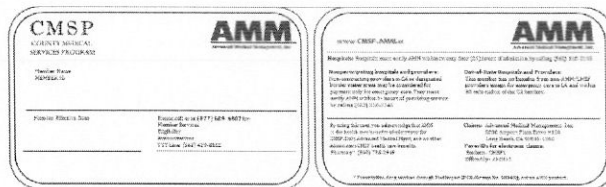
March 2015

CMSP
COUNTY MEDICAL
SERVICES PROGRAM

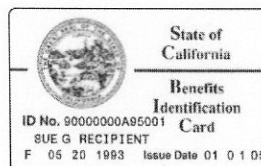
Dear CMSP Member:

We sent you this letter because you are enrolled in the CMSP program. We want you to know about a change to CMSP coming soon. Beginning April 1, 2015, Advanced Medical Management, Inc. (AMM) will handle the authorization of CMSP medical and dental services and the processing and payment of CMSP claims on or after April 1, 2015. Anthem Blue Cross (medical) and DentaQuest (dental) will only handle authorization and claims payment for services received before April 1, 2015.

If you stay enrolled in CMSP, you will get a new CMSP Identification (ID) Card and Member Guide in the mail in April.



Hold on to your State of California Benefits Identification Card (BIC). You will continue to need this ID card.



If you are getting medical or dental treatment now, please remind your healthcare providers that CMSP is changing to AMM. Your benefits won't change. You will receive all of the same CMSP services you have now as long as you stay enrolled. MedImpact will continue to handle retail pharmacy claims.

If you or your providers have any questions about this change:

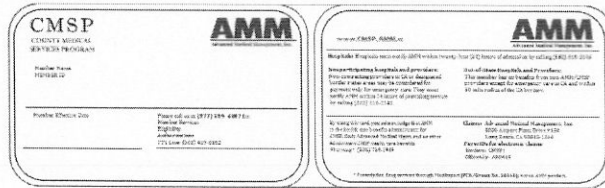
- Call Advanced Medical Management, Inc. (AMM) at **(877) 589-6807** for any CMSP medical or dental benefit or claims questions.
- Call Anthem Blue Cross at **(800) 670-6133** for any CMSP medical benefit or claims questions for services received before April 1, 2015.
- Call DentaQuest at **(800) 516-2551** for any CMSP dental benefit or claims questions for services received before April 1, 2015.
- Please contact your county eligibility worker for any CMSP eligibility questions.
- For more information visit the CMSP website at www.cmspcounties.org

Marzo de 2015

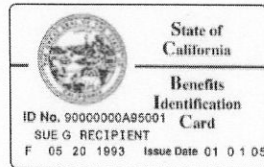
Estimado afiliado del CMSP:

Le estamos enviando esta carta porque está inscrito en el programa CMSP. Queremos informarle de un cambio relacionado con el programa CMSP que tendrá lugar pronto. Comenzando el 1 de abril de 2015, Advanced Medical Management, Inc. (AMM) se encargará de la autorización de los servicios médicos y dentales del CMSP, así como del procesamiento y pago de las solicitudes de reembolso del CMSP a partir de esa fecha. Anthem Blue Cross (servicios médicos) y DentaQuest (servicios dentales) solo se encargarán de la autorización y del pago de solicitudes de reembolso relacionadas con servicios recibidos antes del 1 de abril de 2015.

Si continúa inscrito en el CMSP, recibirá una nueva tarjeta de identificación CMSP y una guía para afiliados por correo en abril.



Conserve su tarjeta de identificación de beneficios (BIC) del estado de California. Continuará necesitando esta tarjeta de identificación.



Si en este momento está recibiendo tratamiento médico o dental, recuérdale a su proveedor de cuidado de salud que CMSP está cambiando a AMM. Sus beneficios no cambiarán. Recibirá los mismos servicios CMSP que tiene ahora mientras siga inscrito. MedImpact continuará encargándose de las solicitudes de reembolso relacionadas con farmacias minoristas.

Si usted o sus proveedores tienen alguna pregunta sobre este cambio:

- Llame a Advanced Medical Management, Inc. (AMM) al **(877) 589-6807** por cualquier pregunta acerca de beneficios o solicitudes de reembolso por gastos médicos o dentales del CMSP.
- Llame a Anthem Blue Cross al **(800) 670-6133** por cualquier pregunta acerca de beneficios o solicitudes de reembolso por gastos médicos del CMSP relacionados con servicios recibidos antes del 1 de abril de 2015.
- Llame a DentaQuest al **(800) 516-2551** por cualquier pregunta acerca de beneficios o solicitudes de reembolso por gastos dentales del CMSP relacionados con servicios recibidos antes del 1 de abril de 2015.
- Contacte a su funcionario de elegibilidad del condado sobre cualquier pregunta de elegibilidad para el CMSP.
- Para obtener más información, visite el sitio web del CMSP en www.cmspcounties.org