

CMSP Letter No: 17-01
Issue Date: March 22, 2017

CMSP

GOVERNING BOARD

TO: ALL COUNTY WELFARE DIRECTORS USING C-IV

SUBJECT: SUPPLYING CERTIFICATION END DATE DURING A MANUAL
OVERRIDE

The purpose of this letter is to remind Eligibility Workers of the importance of establishing a CED (Certification End Date) when performing an eligibility manual override for CMSP within the C-IV system. This ACL applies only to counties served by the C-IV system. This ACL does not apply to Solano, Sonoma and Yolo counties.

When a manual override occurs for a CMSP case, the Eligibility Worker must provide the CED on the Medi-Cal EDBC Override Detail page in C-IV. Please see the enclosed screen shot of the Medi-Cal EDBC Override Detail page. Failure to provide the CED during a manual override can result in a member:

- Not receiving a CMSP Primary Care Benefit (PCB) card,
- Not being able to use PCB medical services; and,
- Not being able to receive PCB prescription drugs.

The Eligibility Worker should run all months of eligibility through the Certified Determination Month (CDM) (usually includes running all available upcoming months) in order to generate the CED Month. Per the C-IV job aid, "In order to appropriately set the Certification End Date (CED) and generate the correct Notices of Action (NOAs), you MUST run EDBC's for CMSP in consecutive order up to the CDM."

If you have any questions regarding this matter, please contact Mr. Chris Salmon at (916) 649-2631 ext. 115 or csalmon@cmspcounties.org.

Sincerely,



Kari A. Brownstein
Administrative Officer

Enclosure

Medi-Cal EDBC Override Detail Page

Medi-Cal EDBC Override Detail

* - Indicates required fields

User Override Save and Return Cancel

Test: * % Oblig:
 Test Result: * SOC: *

Person: Role: Role Reason: Aid Code: CDM:

No Data Found Add

Run EDBC Save and Return Cancel

Manual EDBC Needs Service Arrangements ABAWD Status EDBC Results

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Customer Information

Case Number:

Person Search

Imaging Workflow

► Non Financial

► Financial

Verifications

EBT Account List

MAGI Eligibility