

CMSP Letter No.: 18-01  
 Issue Date: August 21, 2018



*This letter supersedes CMSP ACL 16-03 & 16-05*

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: TRANSITION OF CMSP PRIMARY CARE BENEFIT  
 PILOT PROGRAM EFFECTIVE SEPTMBER 1, 2018

The CMSP Primary Care Benefit (PCB) Program began as a pilot project in May 2016. Following the review of the two-year effort and with input of stakeholders, the CMSP Governing Board voted to incorporate the PCB into the Standard CMSP benefit with some simplifications. These program enhancements will start September 1, 2018. Counties will continue to process CMSP applications in the same manner.

The Primary Care Benefit is a set of primary and preventative health services available to CMSP members at no-cost and/or a \$5 co-pay for prescriptions. The following table summarizes the changes that will impact CMSP aid code 50 (undocumented members with a Share of Cost) and CMSP aid code 89 (full scope CMSP with a Share of Cost):

ITEM	PCB PILOT 5/16-8/18	PCB BEGINNING 9/18
<b>Identification Cards</b>	Members were issued 3 cards: 1) State of California BIC 2) CMSP Standard ID 3) PCB ID	Members will be issued 2 cards: 1) State of California BIC 2) Updated CMSP ID
<b>Enrollment Period</b>	Defined enrollment period began the month <u>following</u> the member's eligibility start date	Coverage begins on the first of the month of the beginning date of aid
<b>Visit Limits</b>	Up to three (3) medical office visits with an in-network primary care or specialty care provider with no co-pay or Share of Cost (SOC)	Unlimited in-network primary care or specialty care provider visits with no co-pay or Share of Cost (SOC)
<b>Reservations</b>	Providers had to call AMM to obtain a "visit reservation"	Reservations are <u>no longer</u> required
<b>Prescription Drug Coverage</b>	\$5 co-pay for prescription drugs at an in-network pharmacy	No change, \$5 co-pay for prescription drugs at an in-network pharmacy

Additionally, please find attached a copy of the transitional notice that will be mailed to current CMSP Primary Care Benefit Program enrollees explaining the upcoming change. The notice will be sent in English and Spanish languages. CMSP-contracted providers have been notified about upcoming provider trainings hosted by AMM on August 23, August 28, and September 18.

Please contact Alison Kellen, Program Manager at (916) 649-2631 ext. 119 or [akellen@cmspcounties.org](mailto:akellen@cmspcounties.org) with any questions about this transition.

Thank you,



Kari Brownstein  
Administrative Officer

Attachment

August 22, 2018



Dear CMSP Member:

A few months ago, you were mailed your County Medical Services Program (CMSP) Primary Care Benefit (PCB) ID Card. The card you received states you are eligible from (date) to (date).

<b>CMSP</b> COUNTY MEDICAL SERVICES PROGRAM <b>PRIMARY CARE BENEFIT</b> Call PCB Information/Reservation Hotline: (888) 744-2760 Member Name: John Smith PCB Member ID: PCB12345678A PCB Benefit Period: FROM 10/2017 – TO 4/2018 Customer Service: (888) 744-2760 TTY Line: (562) 429-8162 Pharmacy: (800) 788-2949 Medical Visit Copay: \$0 Pharmacy Copay: \$5 /Rx Benefit Limit: 3 visits, \$1,500 Rx Providers must check eligibility and obtain a reservation number prior to providing medical services by calling the CMSP PCB Hotline: (888) 744-2760. Please see the reverse side of the card for Important Medical and Pharmacy Coverage & Claims Details	<b>AMM</b> ADVANCED MEDICAL MANAGEMENT, INC. PCB Medical Benefit limited to (3) Primary Care or Specialist Visits, Adult Preventative Health Screenings, Selected Lab & Diagnostic Tests performed by contracted providers with no Share of Cost or copay. Providers must check eligibility and obtain a reservation number prior to providing medical services by calling the CMSP PCB Hotline: (888) 744-2760. For more information, please visit AMM website at <a href="http://cmsp.amm.cc">cmsp.amm.cc</a> . Claims: Advanced Medical Management Inc. 5000 Airport Plaza Drive #150 Long Beach, CA 90815-1260 PayerIDs for electronic claims: Emdeon - CMSP1 Office Ally - AMM15 <b>MedImpact</b> PCB Pharmacy Benefit through MedImpact; not an AMM product. PCN/Group No. 50145. PCB Pharmacy Benefit limited to \$1,500 for the PCB Benefit Period with \$5 copay per Rx. Network and formulary restrictions apply. Pharmacies contact MedImpact at (800) 788-2949 for coverage details.
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**Starting September 1, 2018**, CMSP has made things simpler and has added these no-cost services and \$5 prescriptions to the regular CMSP benefit when you haven't met your monthly share of cost. Beginning September 1, 2018, you don't need to use your separate Primary Care Benefit ID Card. Also, your medical provider won't need to call for a visit reservation. You will get a new, updated CMSP ID card and program guide mailed to you to use for all health care services as long as you are enrolled in CMSP. The new card looks like this:

<b>CMSP</b> COUNTY MEDICAL SERVICES PROGRAM Member Name: John Smith Member ID: 12345678A Customer Service: (877) 589-6807 TTY Line: (562) 429-8162 Pharmacy: (800) 788-2949 After Hours/Weekends: (562) 310-2145 Website: <a href="http://cmsp.amm.cc">http://cmsp.amm.cc</a> Primary care or specialist visits, adult preventative health screenings, selected lab & diagnostic tests performed by contracted providers with <u>no share of cost or copay</u> . \$5/Rx and \$1,500/Rx maximum may apply. Please refer to the CMSP Member Guide for additional benefit information and list of covered services with no share of cost or copay.	<b>AMM</b> ADVANCED MEDICAL MANAGEMENT, INC. Hospitals: Hospitals must notify AMM within twenty-four (24) hours of admission by calling (877) 589-6807 Nonparticipating hospitals and providers: Non-contracting providers in CA or designated border state areas may be considered for payment only for emergency care. They must notify AMM within 24 hours of providing service by calling (877) 589-6807. Out-of-State Hospitals and Providers: This member has no benefits from non-AMM/CMSP providers except for emergency care in CA and within a 30 mile radius of the CA borders in AZ, NV, and OR. Claims: Advanced Medical Management, Inc. 5000 Airport Plaza Drive #150 Long Beach, CA 90815-1260 PayerIDs for electronic claims: Emdeon - CMSP1 Office Ally - AMM15 By using this card, you acknowledge that AMM is the health care benefits administrator for CMSP. This card is for identification purposes only and is not proof of coverage and/or eligibility. * Prescription drug services through MedImpact (PCN/Group No. 50145); not an AMM product.
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*Please be sure to keep your State of California Benefits Identification Card (BIC).*

Should you have any questions regarding these changes and/or your eligibility, please call **CMSP Customer Service** at **(877) 589-6807**.

Sincerely,

Marissa Steiner, *CMSP Administration Manager*



*Advanced Medical Management, Inc.*

5000 Airport Plaza Drive, Suite 150 | Long Beach, CA 90815